



Welcome to December!

December brings a season of celebration and gratitude. As we wrap up the year, we're thankful for the connections we've built and excited for what's ahead. Wishing you joy and peace this holiday season — here's what's new!

December Newsletter Highlights:

- Celebrating Jamie
- Happy Holidays
- Holiday Happenings
- Employee Spotlight
- Non Profit of the Quarter
- Coverage Corner
- Events in the Community
- PHE Birthdays and Anniversaries



Congratulations on Retirement, Jamie!

As the year wraps up, we're thrilled to honor Jamie Williams and her amazing 37-year career with Pilkey, Hopping & Ekberg! From the days of manual calculators to today's tech-driven world, Jamie has been here—helping us grow through office moves, big milestones, and plenty of laughs along the way. She's been the heart of PHE, sharing wisdom and positivity every single day. At the end of the year, Jamie will begin a well-deserved retirement, and while we'll miss her in the office, we're excited for her next chapter with family and fun. Jamie, thank you for everything—you've shaped who we are, and you'll always be part of the PHE story!



Happy Holidays

We hope you enjoy a joyful and safe holiday season surrounded by those you love!





Holiday Happenings

Office Holiday Party

Earlier this month, we celebrated our annual holiday party at Ocean5! Departments teamed up and faced off in some friendly competition on the bowling lanes. It was a fantastic time reconnecting with colleagues—and even welcoming a few of our retired team members back for the fun. Think you can guess who walked away with the highest score?





Katrina Kelly
*Personal Lines
Account Manager*

Welcome to the Team, Katrina Kelly!

Meet Katrina! She joined PHE in October as our new Personal Lines Account Manager. Before stepping into the insurance world over eight years ago, Katrina spent much of her career in social work—bringing a unique perspective and a heart for helping others. Outside of work, Katrina loves spending time with her husband and their two boys, gardening, cooking and canning, and exploring the outdoors. She's also an avid reader and a fan of classical music. Join us in giving Katrina a big welcome!

Who is your favorite music artist?

Janis Joplin—I love her raspy tone. I also love Norah Jones.

What is your favorite movie?

Labyrinth.

What's something other people may not know about you?

I love restoring classic cars! I rebuilt a 1971 Volkswagen Bug from the ground up in honor of my father.

What is your biggest fear?

What's fear?



A Warm Welcome to Marianne Jackson!

We're excited to introduce Marianne Jackson, the newest member of our Commercial Lines team! Born and raised in Tacoma, Marianne is a proud Central Washington University graduate with a degree in Law & Justice. With over 31 years of experience in the insurance industry, she brings a wealth of knowledge to our team. Outside the office, Marianne loves spending time with her family—especially when good food is involved! We're thrilled to have her on board and can't wait for you to get to know her.

What is a fun fact about you?

Marianne Jackson*Commercial Lines**Account Manager*

I love watching game shows. I actually was selected to appear on *Wheel of Fortune*, but I was unable to attend due to prior commitments.

Who is your favorite music artist?

My favorite band of all time is Earth, Wind & Fire—I have seen them in concert with original band members NO less than 3 times

If you could spend a day with one person who would it be?

I would love to spend a day with my maternal grandmother so I could get her take on how her descendants have turned out.

If you could travel to one place where would it be?

Dubai is on my bucket list.



Non-Profit of the
Quarter



First 5 FUNdamentals

Mission: Supporting communities in achieving their collective goals for children and families.

What They Do: First 5 FUNdamentals strengthens early childhood systems by creating optimal conditions for growth and development. They coordinate partnerships, manage projects, and foster collaboration to improve outcomes for kids across Washington. First 5 FUNdamentals helps ensure that every child and family—regardless of background—has access to the support they need to thrive.

Key Programs They Support Include:

- Family Connects Pierce County: Free nurse home visits for families with newborns, connecting them to community resources and support.
- Washington Communities for Children (WCFC): A statewide coalition network uniting local efforts to improve outcomes for children and families.
- Pierce County Early Childhood Network (PCECN): A collaboration of over 175 local partners working to strengthen early childhood and family systems.

- Northwest Early Learning Coalition (NWEL): A regional coalition supporting more than 100 organizations, promoting sustainable excellence in early learning throughout Northwest Washington.
- Visions for Early Learning: Serving five local counties, this initiative builds community partnerships to support early learning through services, events, education, and advocacy.

Core Values:

- Equity, Anti-racism, and Social Justice
- Trust and Respect
- Local Voice
- Integrity and Transparency
- Collaborative Relationships



You can explore more about First 5 FUNdamentals below:

[Visit their Website](#)



Coverage Corner



Whitney Thompson

Personal Lines
Department Manager

Why Flood Insurance Matters

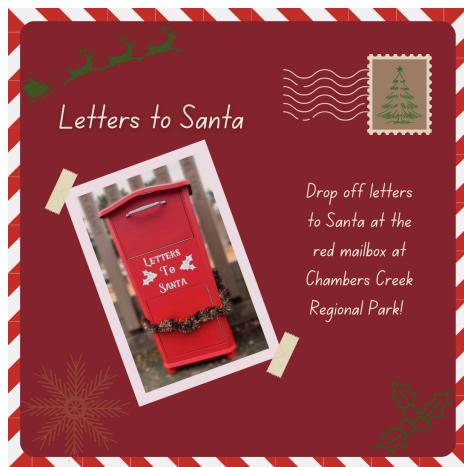
Flooding is the most common and costly natural disaster in the U.S. Just one inch of water can cause thousands of dollars in damage to your home. The average National Flood Insurance Program claim is about \$52,000. Heavy rain alone can trigger flooding events, even far from rivers or coastlines. Despite these risks, over 96% of U.S. homes lack flood insurance.

With unpredictable weather patterns and rising risks, having coverage ensures you're prepared for the unexpected. It's important to note that standard homeowners insurance policies do not include flood protection, which means additional coverage is essential to safeguard your property.

Don't let a little rain wash away your peace of mind. Call your agent today to explore the flood insurance options available to you and make flood coverage part of your plan.



Events in the
Community



Letters to Santa

Chambers Creek Regional Park

Do you have young kids or grandkids who want to send a letter to Santa? You can drop off letters at Chambers Creek Regional Park. Be sure to include a name and return address so that Santa knows where to send his reply!



Gig Harbor Gnome Hunt

December 1-31

Gig Harbor is hosting a gnome scavenger hunt throughout December! Find 15 gnomes around the downtown business district and be entered to win a \$100 gift card to the Gig Harbor waterfront business of your choice.

[More Details](#)

Jingle Bell Run

December 24, 9 AM and 11AM

This year's Jingle Bell Run will take place at Wright Park! Parks Tacoma is teaming up with the Tacoma Rescue Mission for a holiday donation drive during the event. Come out to run, walk, cheer on family and friends, or donate to help families in need this season.

[More Details](#)

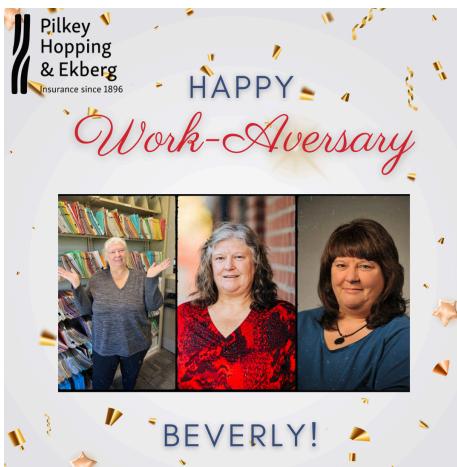
Tacoma Light Trail

December 31- January 11

From December 31 through January 11, Downtown Tacoma will feature a light art trail. This free winter festival showcases light art and offers a great opportunity to support local, diverse artists. It's walkable or drivable and is sure to be a memorable experience!

[More Details](#)[More Details](#)

PHE Birthdays &
Anniversaries



Beverly Williams

Personal Lines Account Manager

This month we're celebrating an incredible 36 years with Beverly; many milestones, endless memories, and immeasurable contributions. PHE wouldn't be where we are—or who we are—without you! We're so incredibly lucky to have you, Beverly. Congratulations!



John Baird

Medicare, Health, Life

Happy birthday, John! Your hard work and kindness make life better for so many. We hope this year brings you laughter, exciting adventures, and amazing memories! Have a relaxing day today—you certainly deserve it!



Jamie Williams

Personal Lines Account Manager

Happy work-aversary to Jamie! 37 years with PHE. Thank you, Jamie, for making work feel a little less like work! We'll miss you when you retire in a few weeks, but we are so proud of you for an incredible career. Thank you for your leadership, energy and for making such a lasting impact on so many lives!



Melanie Rice

Commercial Lines Account Manager

Happy work-aversary, Melanie! Cheers to you—the perfect mix of fun and dedication. We so appreciate everything you do for us and can't imagine our days without you! Here's to more laughs and another year of success.

Our referral program is one way we say thank you for trusting us enough to recommend PHE to your family and friends.

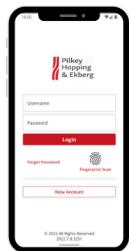
For every qualifying referral we receive, which consists of a new customer requesting a quote, we will mail you a \$10 Starbucks gift card. We also match this with a gift to our non profit of the quarter!

Click [here](#) to request a quote!



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